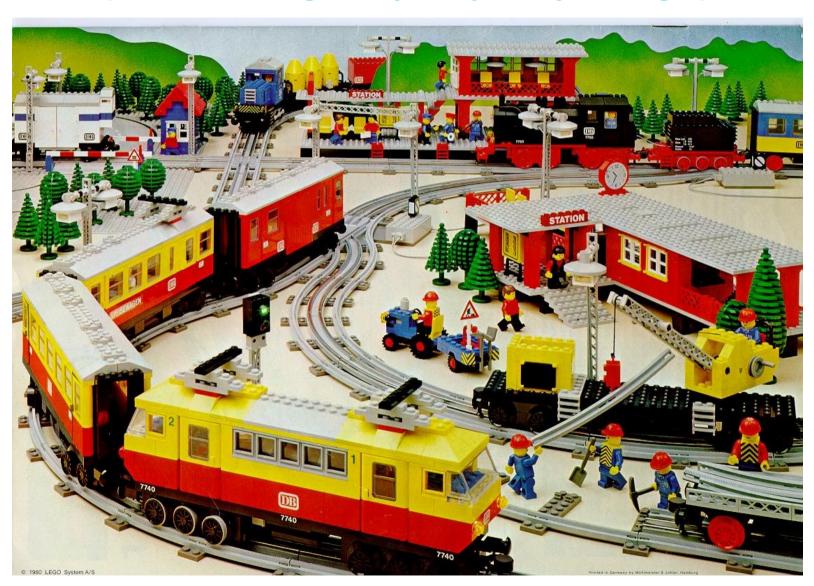


# Alleviating fuel poverty through energy efficiency measures: the French programme Habiter mieux (="Living better")

**Ute DUBOIS,** ISG International Business School, Paris <a href="mailto:ute.dubois@isg.fr">ute.dubois@isg.fr</a>

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### Three "layers" of energy efficiency programmes (or: the "Lego" of EE policy design)



### How to move towards a situation where low-income people take the energy-efficiency "train"?

- 1. People willing to take the train (rather than their car)

  Under which conditions will fuel poor households
  engage in energy efficiency investments?
- 2. Trains (wagons, locomotive)

  Characteristics of energy efficiency programme and the coordination of the programme matter!
- 3. Train schedule and rails
  - Decisions must be taken on priorities and on the timetable, and political commitment is important

#### PART 1

# THE DESIGN OF AN ENERGY EFFICIENCY PROGRAMME FOR LOW-INCOME HOUSEHOLDS: HABITER MIEUX

### 1. People willing to take the train? The problem

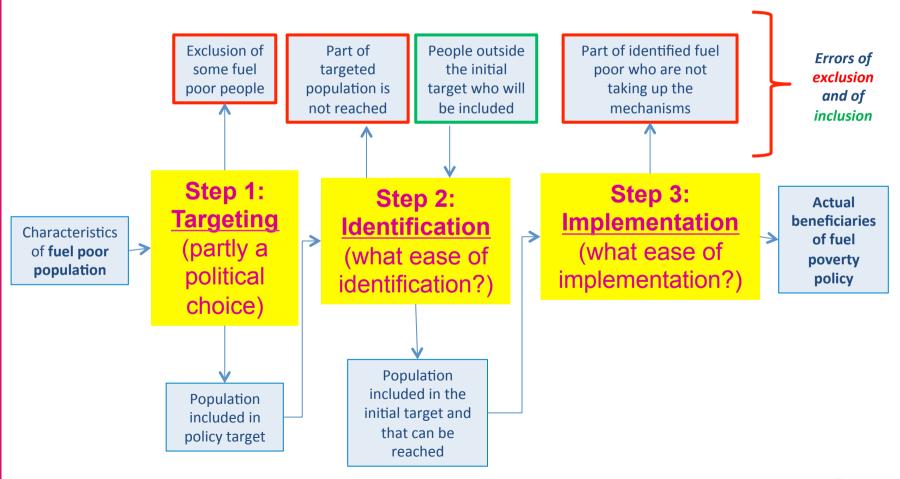
- Under which conditions will fuel poor households engage in energy efficiency investments?
- Market failures & transaction costs
  - The "usual suspects"
    - Imperfect information
    - High discount rates
    - Complexity of procedures, ...
  - are even more important for low-income people than for the average household
    - Non take-up of measures (lack of information, fear of stigma,...)
    - Lack of financial capacity to invest
- No spontaneous "demand" to be identified & helped: Low-income households as a group for which obstacles to implementation of energy efficiency measures are very high!

# 1. People willing to take the train? "Habiter mieux" approach

- General philosophy of the initial programme (2011)
  - 1. Adaptation to an ageing population
    - Why?
      - Because they have been identified as a group that is particularly affected by fuel poverty (Anah, 2009, Rapport Pelletier, 2009)
    - Individual and social question
      - 80 % of older people prefer to stay at home
      - This is also the option with the lowest social cost
    - What is required for older people to stay at home?
      - Not only adaptation certain equipments (bathroom,...)
      - But also a warm home
  - 2. A new funding logic: away from a pure funding towards a coordination logic → What is financed matters!
    - Renovation of whole building (package instead of partial measures)
    - Priority to the most efficient measures (not necessarily what homeowners would like most)

# 2. Trains (wagons, locomotive) The problem

Characteristics of energy efficiency programme and coordination of the programme matter!



### 2. Trains (wagons, locomotive) "Habiter mieux" approach

#### 1. Coordination → the governance structure

- Coordination structure
  - National Habitat Agency (Anah) and its local delegations manage the funding
- Identification networks: a proactive approach to identification through decentralised (local) networks
  - "Contracts of commitment" & networks at Département level
  - Standardised (optional) identification tools (= forms for data collection)
- Implementation structure: "Operators" in charge of
  - Diagnosis (technical visit)
  - Proposal of a renovation package
  - Energy evaluation before & after renovation
  - Assistance / finding professionals
  - Financial coordination
  - Help / follow-up of renovation & acceptance of work

## 2. Trains (wagons, locomotive) "Habiter mieux" approach

#### 2. Characteristics of the programme

- Renovation characteristics
  - Comprehensive renovation including thermal insulation (roof, walls, windows) and replacement of heating equipments + other work
  - Energy efficiency gain: at least 25 %
- Funding that aims at covering a large share of work → combination of different resources
- What households get in the first phase (until June 2013)
  - ANAH (traditional funding) (up to 50 %)
  - ANAH Habiter Mieux (1600 €)
  - Local authorities (500€ 1000 €)
  - Charities, pension funds
  - Microcredit, ...
  - →in total: 5000€ per household (but sometimes more)

# 3. Rails and a train schedule The problem

- Decisions must be taken on priorities and on the timetable, and political commitment is important
- A quantitative objective that should be
  - Realistic, given the capacity of actors to intervene
  - Adequate, in order to contribute to the policy objective
- Sufficient funding must be available
  - Who finances the programme
- The question of commitment
  - How to be sure that the initial objective will not be modified too frequently or too much?
  - Important especially when the programme requires an investment in the form of creation of skills, trust building, etc.

# 3. Rails and a train schedule "Habiter mieux" approach

 The quantitative objective: refurbish 300 000 homes over 7 years (2011-2017)

#### • Funding:

- Dedicated fund (FART, created 2010) → 500 million €
- Plus classic Anah funds → 600 million €
- But also a contribution of suppliers (EDF, GDF Suez & Total)
   through the white certificates system → 250 million €
- The question of commitment was raised in 2013, when it became clear that it would be difficult to reach the initial quantitative objective

## 3. Rails and a train schedule "Habiter mieux" approach

- France has a system of **White Certificates** since mid-2006
- But energy poverty included in that system only at the end of 2011
  - Principle is written in the French energy legislation
    - But **no decree** defining how this would be implemented
  - Solution adopted: a contract between the state and three energy suppliers (Sept. 2011), EDF, GDF-Suez and Total
    - 250 million € paid by the operators to contribute to the thermal improvement of 100.000 homes, over 7 years
    - Out of which 85 million € had to be paid between 2011 and 2013
  - The three suppliers have a monopoly over that system
    - Contractually: veto rights on decisions to extend the system to other suppliers
    - De facto: the French territory has been split between the three operators. The white certificates from all thermal renovations on a given territory are transferred to that "referent obliged party"
      - 75 % for the energy supplier
      - 25 % for the local authority

#### PART 2

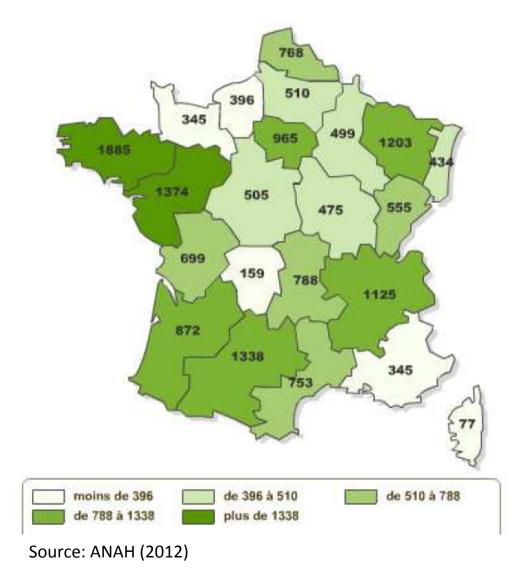
# RESULTS: A SLOW START OF THE PROGRAMME AND PRESSURE FOR REFORM

### A slow rhythm of engagement of households into renovation projects

	1st semester 2011	2 <sup>nd</sup> semester 2011	1st semester 2012	2 <sup>nd</sup> semester 2012	Jan. 2013 to Aug. 2013
Number of renovations started in the semester	464	6669	3453	9333	8400
Total number since start of programme	464	7133	10586	19919	28319

Source: Cour des Comptes (October 2013)

#### Habiter mieux: the situation in November 2012



Until **November 2012**, 9 400 households have benefited from ANAH subsidies and the renovations have been realised + 1774 were under investigation

### Average cost of refurbishment: 18 000 €

### Average energy efficiency gain: 38 %

Slow start of the programme → investment dimension (it takes time to create local networks)

Unequal implementation

→ appropriation of the programme strongly dependent on involvement of local actors

### Characteristics of homes renovated by Habiter mieux until June 2013



Year of	Total		Percentage	Average	Average energy	Part of very
construction	Number	Percentage	of single family homes	amount of work	efficiency gain	low-income homeowners
Before 1949	10 887	47%	97%	22 056 €	40%	65%
From 1949 to 1975	9 151	39%	88%	13 879 €	37%	58%
After 1975	3 184	14%	89%	13 763 €	35%	56%
Total	23 222	100%	92%	17 679 €	37%	61%

Source: ANAH (2013) Programme Habiter Mieux – Etat d'avancement mensuel, juin 2013

### Energy class of buildings renovated by Habiter mieux (June 2013)



#### **Percentage of homes**

Energy class (kWh/m²/yr)	Before thermal renovation	After thermal renovation
A (less than 50)	0 %	0 %
B (from 51 to 90)	0 %	2 %
C (from 91 to 150)	1 %	14.5 %
D (from 151 to 230)	10.5 %	29.0 %
E (from 231 to 350)	23.0 %	29.0 %
F (from 351 to 450)	26.5 %	16.5 %
G (more than 450)	39.0 %	9.0 %

Source: ANAH (2013) Programme Habiter Mieux – Etat d'avancement mensuel, juin 2013

→ Alleviates worst situations of fuel poverty but does not necessarily eliminate fuel poverty

### The functioning of the white certificates system between 2011 and 2013

#### What the suppliers actually paid

- A fixed part: 500 € per home, paid in advance, i.e. 50 million € between 2011 and 2013
- A variable part, which depends on the realised renovations: 14 million € (instead of 35)
- Theoretically, the cost per kWh cumac was evaluated at 5.5€/MWh (i.e. 20 % more than the market price)
  - ➤ But as the number of renovations was much lower than anticipated, the cost for the suppliers was higher

#### What the suppliers received

- A number of white certificates that depends
  - on their contribution to the national programme
  - on the renovations realised locally, according to what has been defined for each action
- The price of the white certificates has been negotiated with the ministry of environment
  - 10 € in 2011
  - 11 € in 2012
  - 12 € in 2013
  - i.e. three times the market price

### The limits of the use of white certificates: an insufficient number of thermal renovations

- At the end of 2012, the three suppliers had paid 60% of the fixed part for the period 2011-2013
- But only 20% of the planned renovations have been realised
- Consequence: they suspended their payment for the 1<sup>st</sup> semester of 2013

- This led to a reform of the programme "Habiter mieux", with an objective to increase rapidly the number of beneficiaries
  - → announced by Anah in April 2013
  - → implemented end of June 2013

### Part 3

THE REFORM OF HABITER MIEUX IN 2013

# 1. Get more people on the train The evolution of the target population

Eligibility criteria	From 2011 to June 2013	Since June 2013	
Types of households	All household types but in priority people aged 65 and more	All household types	
Types of homes	Homeowners of single family homes living in these homes	Homeowners of single family homes living in these homes + low income landlords + collective housing (coownership) in difficulty	
Income thresholds	Very low incomes Ex: single in other regions than lle de France → 11 811€/yr (January 2013)	Very low and low incomes Ex: single in other regions than lle de France → 18 262€/yr (January 2014)	
Other conditions	Building older than 15 years, no other public subsidies for 5 years, expected energy efficiency gain = 25 %, work done by professionals		

# 2. Improve the performance of the train by increasing subsidy levels

Funding	From 2011 to June 2013	Since June 2013
Habiter mieux subsidy	1600€	3000€
Subsidy for engineering	300 to 450€, depending on the type of intervention	increases by 100€
Classical Anah subsidy	from 20% to 35% of amount of work	from 30% to 50% of amount of work
Local authorities	500€-1000€	500€-1000€
Charities, pension funds Microcredit,	Determined individually	Determined individually
Total	Approximately <b>5 000€</b>	Approximately 10 000€

<sup>→</sup> Reduces barriers to implementation for households with limited ability to finance work

### One complementary measure: the "Energy Ambassadors"



- To overcome some identification problems and thus accelerate the realisation of thermal renovations
- Recruitment of 1000 "Ambassadors" was announced in 2013
  - To facilitate the identification of energy poor households
  - Subsidised jobs (personnel cost are limited) with an objective of professional integration
  - Difficulty of that system: people who need to be trained and qualified (in both technical and social fields) → not necessarily easy given the difficulty of the task of diagnosing households in energy poverty

### 3. But problems with rails and train schedules

- "Train schedule" modified several times
  - Mid 2013: more potential beneficiaries
  - → strong increase of demand and of operators' workload
  - Mid 2014: demand is so high that Anah modifies de facto eligibility criteria (get back to the initial target, i.e. lower income households)
- "Rails" adjustment → what credibility of commitments?
  - Adjustments were made to guarantee a better implementation of the white certificates system
  - But loss of visibility for the households and loss of credibility for the operators

### **Conclusion**

- Realising thermal renovations that benefit low-income people has many advantages
  - (Ex ante) energy efficiency gains are important (38%)
  - Additional benefits: thermal comfort, better health, value of buildings
- But implementing this kind of policies is a challenging task
  - 1. The **individual household** → how to get them on the energy efficiency train?
  - 2. The **governance structure** and **properties of the programme**: how to design programmes in an efficient way
    - → what is a "good" train?
    - → supply-side perspective: a programme has an investment character
  - The "political" level → How to make necessary adjustments and preserve credibility of commitments? (i.e. remain on the "rails")



### Thank you for your attention!

**Ute DUBOIS,** ISG International Business School, Paris <a href="mailto:ute.dubois@isg.fr">ute.dubois@isg.fr</a>

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