

Designing Cookstove Labels to Influence Consumer Behavior in Ghana



The Government of Ghana is developing a national performance standards and labeling program for improved cookstoves based on their existing appliance S&L program

Quality &

Performance

Price

Availability &

Accessibility

WHY DO COOKSTOVES NEED PERFORMANCE LABELS?



70%

of Ghanaians use biomass fuel for cooking

13k deaths

per annum in Ghana from smoke related illnesses

children

under the age of five are most vulnerable due to their high exposure to cookstoves in the home

WHAT ARE IMPROVED COOKSTOVES?







Low - High

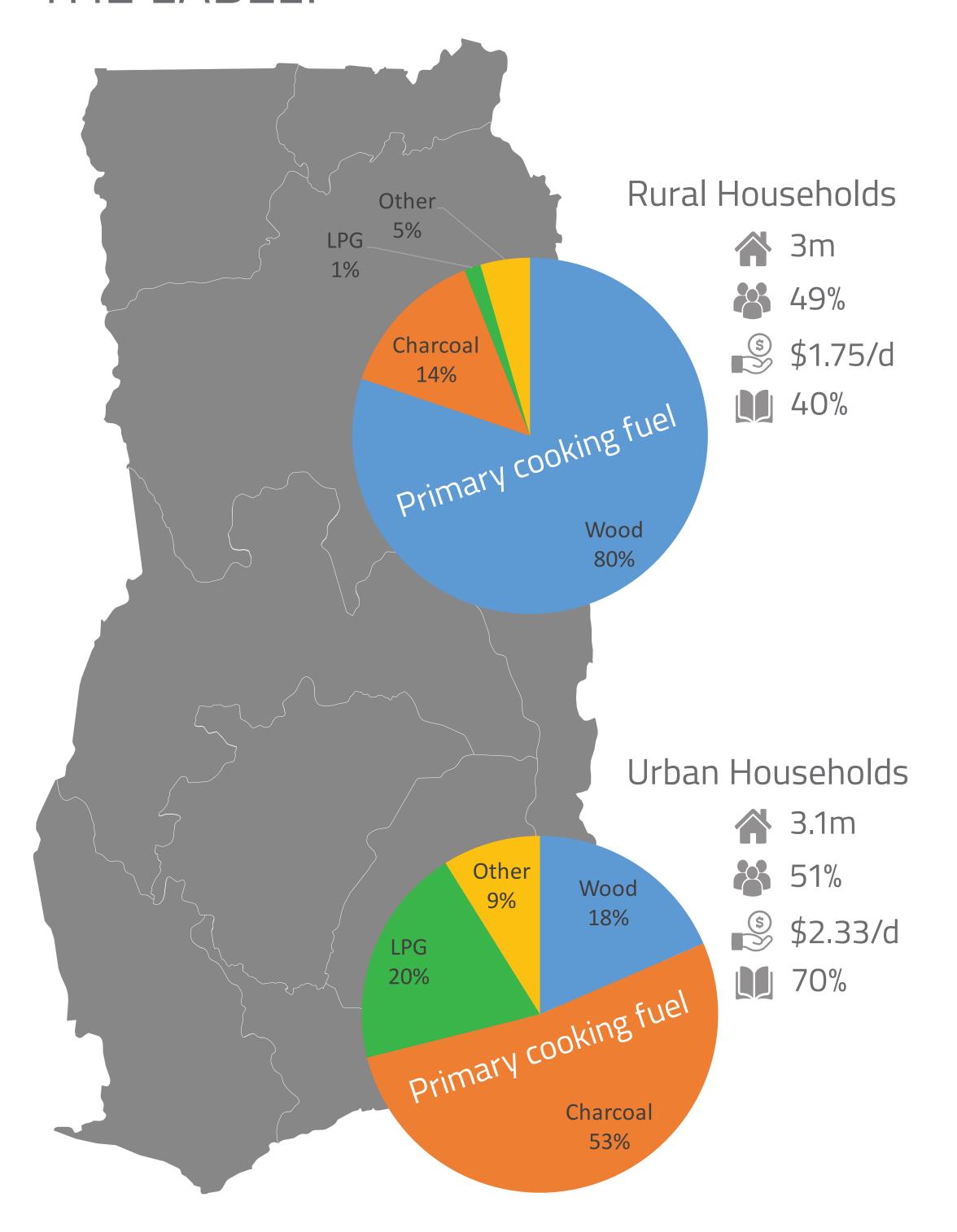


Rural: None - Very Low

Urban: Low - High

| Traditional | Improved Firewood | Improved Charcoal | LPG |
|-------------|-------------------|-------------------|---------|
| Poor | Low - High | Low - High | High |
| \$2-5 | \$5-50 | \$5-50 | \$25-35 |

WHO IS THE TARGET AUDIENCE OF THE LABEL?



Sources: Ghana Statistics Service, 2008; Global Alliance for Clean Cookstoves and Accenture "Ghana Market Assessment: Sector Mapping," 2012

WHAT WENT INTO LABEL DEVELOPMENT?

Very High

Setting Performance Thresholds for Label Tiers

Low - High

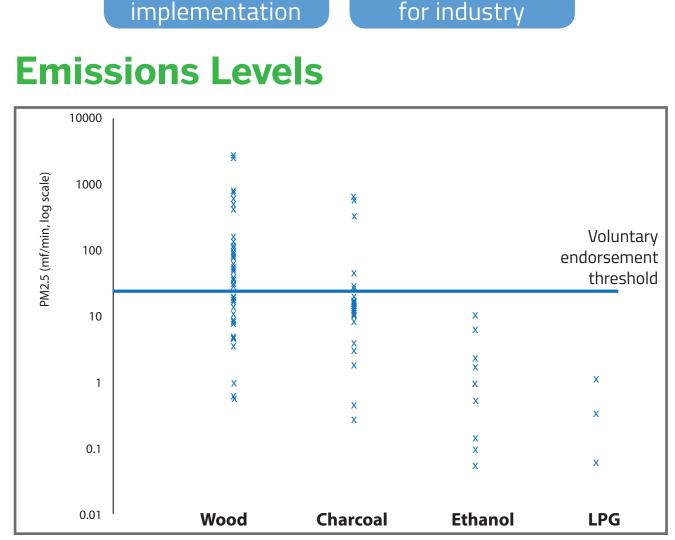
CLASP, in partnership with the Global Alliance for Clean Cookstoves, performed a tier-setting analysis and provided recommendations to the Ghana Energy Commissions of cookstove thermal efficiency and emissions levels for a potential hybrid-style (comparative and endorsement) performance label.

Label Scope

- Recommended approach: technology-neutral
- Expected benefits:

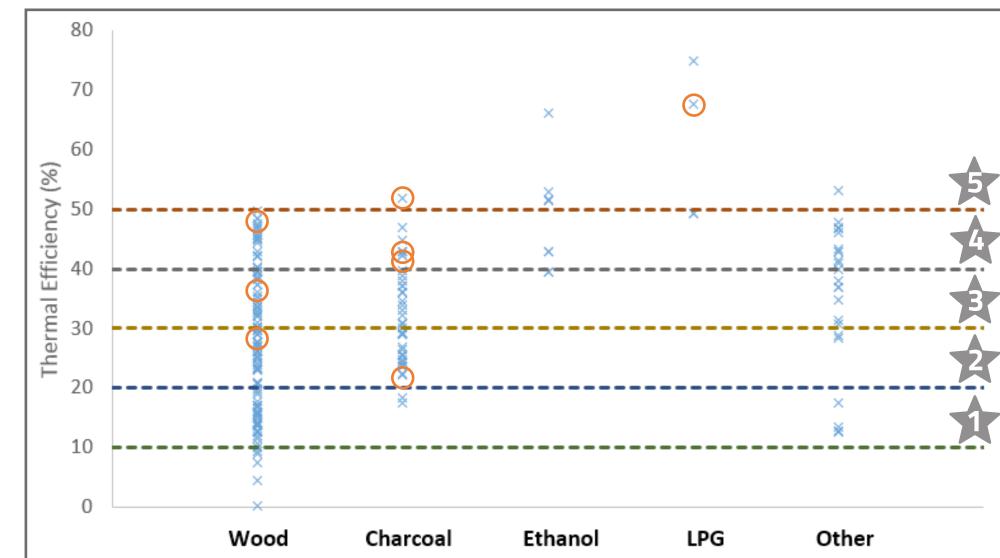
Clear market

Positive fuel Fewer switching Level playing field

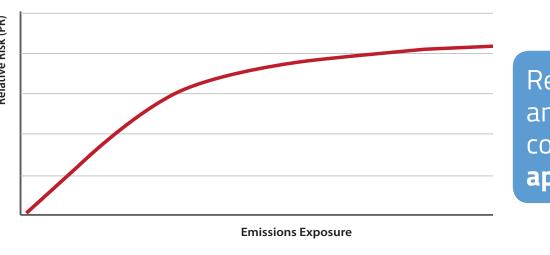


- Threshold set primarily using health data, due to non-linear relationship between emissions and health risks
- To be represented as a voluntary endorsement mark on the label

Thermal Efficiency Levels



- Thresholds set primarily based on limited data of products available on the global market, using evenly-sized performance bands
- To be represented with stars on the label



Relationship between performance and impact is non-linear for cookstove emissions, **unique from** appliance energy efficiency

Consumer Research and Visual Label Design

Kantar Public Ghana, in partnership with the Global Alliance for Clean Cookstoves, undertook qualitative research to explore household and institutional users' reactions and attitudes in response to proposed cookstove label designs.

FUTURE OPPORTUNITIES FOR COOKSTOVE LABELING IN GHANA

- More data is needed on product performance
- Consider consumer's limited understanding of performance labeling concepts
- Study the impact of endorsement vs comparative labeling
- Insitutional users may be an easier audience to study due to greater understanding of labeling

Draft Ghana Cookstove Label



EMISSIONS APPROVED

MODEL: ABC/123 MAX POT SIZE: 10 PM2.5 value

Information on energy label has low impact on choice of *The actual fuel efficiency and emissions will depend on how the appliance is used and where it is located. See product brochure for more information. electric appliances Removal of this label before first purchase is an offence under LI ZYX

Label Comprehension

- Low association of stars with efficiency by household users, greater association with quality or ratings
- Text largely not read
- Terminology not understood by majority

Relevance of Information to User

- Rural consumers associate labels with premium price
- Household users skeptical of labels due to counterfeiting Purchase decisions primarily driven by product
- demonstration or user recommendations
- Institutional users value label for its assurance of quality

Understanding of Benefits

- Cookstove image was the label feature with strongest association to cost, fuel, and time saving benefits
- Institutional users better understand concept and benefits of improved cookstoves
- Perceived social benefits of improved cookstoves potentially an equal driver for users as health benefits







energy efficiency



