Are dwellers deliberative or heuristic? Decision making regarding energy efficient renovation

Victoria Taranu Sebastien Lizin Prof. dr. ir. arch. Griet Verbeeck

eceee 2017 Summer Study



Faculty of Architecture and Arts Sustainability Research Team

KNOWLEDGE IN ACTION

Outline

Decision-making in energy efficient renovation Survey

- Part 1 Ranking exercise
- Part 2 Choice experiment

Policy recommendations





Decision-making in energy renovation

- In Europe 7 out of every 10 persons live in owner-occupied dwellings
- Investments in energy renovation = one-off investments
- Previous policy measures such as monetary incentives and information provision have the assumption of an exclusively rational decision-maker

Deliberative and heuristic thinking



- Heuristic
- Fast
- Effortless



Survey

Part 1 Ranking exercise Part 2 Choice experiment





Survey

- Motivations and barriers of investments in energy efficient renovation measures
- Focus on the way of reasoning
 - balance between deliberative and heuristic thinking
 - bounded rationality
- Phase 1
 - online
 - 303 responses
 - Hasselt University employees
- Phase 2
 - face-to-face
 - 178 responses
 - Flemish dwellers interested in renovation
 - 30% plan to renovate
 - 43% plan to install EE renovation measures

eceee 2017 Summer Study







- Energy efficient renovation measures:
 - Wall insulation
 - EE windows
 - EE boiler
 - PV panel
 - solar water heaters
- For each measure
 - Experiences
 - house owners who installed the measure
 - Intentions
 - house owners who did not install the measure
 - renters

eceee 2017 Summer Study

Uptake of the measures Did you place...? N=136 (house owners)



Wall insulation (58%)



EE boiler (54%)

PV panels (26%)





Hypotheses

The arguments in favour are mostly deliberative Σ (D+) > Σ (H+)

The main reasons for placing wall insulation were				
	1	2	3	4
I wanted to live in a warm, comfortable house	\odot	\bigcirc	\bigcirc	\odot
I wanted to save money on heating	0	\bigcirc	\bigcirc	0
It is good for the environment	0	\odot	\bigcirc	\odot
Everybody does it	\bigcirc	\bigcirc	\bigcirc	\bigcirc

The arguments against are mostly heuristic $\Sigma(H-) > \Sigma(R-)$

Even if I decided to place wall insulation, these we hesitate:	re the reasons that made	me		
	1	2	3	4
I liked my house the way it was	0	\bigcirc	\bigcirc	\odot
I was considering spending money on interior design instead	0	\bigcirc	\bigcirc	\bigcirc
It didn't make a big difference, my energy consumption for heating was not that high anyway	0	\bigcirc	\bigcirc	0
It was very expensive	0	\bigcirc	\bigcirc	\bigcirc
	eceee 2017 Sum	me	r St	tuc

NOWLEDGE IN ACT

Hypotheses

The arguments in favour are mostly deliberative Σ (D+) $>\Sigma$ (H+)

The main reasons for placing wall insulation were				
	1	2	3	4
I wanted to live in a warm, comfortable house	\bigcirc	\bigcirc	\bigcirc	(
I wanted to save money on heating	\bigcirc	\bigcirc	\bigcirc	(
It is good for the environment	\bigcirc	\bigcirc	\bigcirc	(
Everybody does it	\bigcirc	\bigcirc	\bigcirc	(
H affect heuristic				
D Expected Utility				
D Value-belief-norm theory				
H social norm		Γ	>	
eceee 2017 Sun	nmer Stu	dy	UHA	S

Motivations – both groups mostly deliberative

	EXP	ERIENCES	INTENTIONS			
	Motivations	Barriers	Ν	Motivations	Barriers	Ν
Wall insulation	1.19***	0.13	76	1.05***	0.93**	98
EE windows	2.63***	0.39	95	2.89***	0.56*	78
EE boiler	2.25***	-0.11	70	2.90***	0.08	104
PV	-	-	34	1.96***	1.84***	140
Solar water heater	-	-	8	1.84***	1.62***	166

- Student's t test for paired sample: mean of $\Sigma R \Sigma H$
 - * p-value < 0.05, ** p-value < 0.01, *** p-value < 0.001

eceee 2017 Summer Study

KNOWLEDGE IN ACTIK

Barriers

- Student's t test for paired sample: mean of $\Sigma R-\Sigma H$
 - * p-value < 0.05, ** p-value < 0.01, *** p-value < 0.001

	EXPERIENCES			INTENTIONS			
	Motivations	Barriers	Ν	Motivations	Barriers	Ν	
Wall insulation	1.19***	0.13	76	1.05***	0.93**	98	
EE windows	2.63***	0.39	95	2.89***	0.56*	78	
EE boiler	2.25***	-0.11	70	2.90***	0.08	104	
PV	-	-	34	1.96***	1.84***	140	
Solar water heater	-	-	8	1.84***	1.62***	166	

Balanced Nor deliberative nor heuristic

Still mostly deliberative Except boiler







Given a limited budget, which of the following measures would you choose?

Attributes	Windows Energy- efficient windows	Insulation Roof and wall insulation	Heating system Geothermal heat pumps	Renewable energy PV panels	_
Changes in the visual aspect of the house	minor	minor	drastic	drastic	
Improvement in the level of thermal comfort	big	big	small	small	_
CO2 reduction of the dwelling	75%	50%	50%	75%	_
Investment cost	1 2000 Euros	1 2000 Euros	1 2000 Euros	8000 Euros	
Level of hassle during works	little	a lot	little	a lot	_
Source of advice	expert	friend	no advice	no advice	_
CHOICE	0	0	0	0	••
			eceee 2017 S	ummer Study	UHASS

KNOWLEDGE IN ACTIO

Results of an alternative-specific model

- EE windows
 - changes in the visual aspect of the house
 - expert advice
- Roof and wall insulation
 - 75% reduction in CO₂
 - investment cost
- Geothermal heat pumps
 - 75% reduction in CO₂
 - investment cost
- PV panels
 - 75% reduction in CO₂

Results of a generic model

- 75% CO₂ reduction
- investment cost
- expert advice
- thermal comfort improvement
- PV panels and geothermal heat pumps are less chosen no matter their characteristics

Policy recommendations





Policy recommendations

- Deliberative arguments prevail for motivations
 - Monetary savings and CO₂ reductions are already perceived as main benefits, no need to emphasize them during information campaigns
- Certain measures (PV panels and geothermal heat pumps) are less chosen no matter their characteristics
 - Bounded rationality
 - Halo effect? bias overall impression of a person or product influences the observer's feelings and thoughts about that entity's character or properties.
- Only for the house owners who did not install them the investment costs and other deliberative arguments prevail over heuristics.
 - Providing information on financing schemes might be more effective than underlining monetary savings during information campaigns.

eceee 2017 Summer Study

KNOWLEDGE IN ACTR

Thank you

Contact:

- E-mail: victoria.taranu@uhasselt.be
- Research Gate:

https://www.researchgate.net/profile/Victoria_Taranu

 Website Sustainability Research Team http://fac-ark.squarespace.com/sustainability/

Images: http://critical-thinkers.com/wpcontent/uploads/2015/01/shutterstock_208347706.jpg

••

Discussion

- How useful is this approach of applying behavioural insights to policy?
 Trade-off
 - RCTs on nudges reductive but easily applicable
 - Theory behind behavioural models, balance between systems less applicable

Results of an alternative-specific model

Coefficient	Estimate	Standard error
Windows: drastic changes in the visual aspect of the house	-0.46*	0.21
Windows: expert advice	0.65**	0.25
Roof and wall insulation: 75% reduction in CO2	0.59*	0.27
Roof and wall insulation: investment cost	-0.0002***	0.0006
Geothermal heat pumps: 75% reduction in CO2	0.89*	0.44
Geothermal heat pumps: investment cost	-0.0002*	0.0007
PV panels: 75% reduction in CO2	0.60*	0.27
Log-likelihood=-915.00 Pseudo R ² = 0.05 *p-value < 0.05, ** p-value < 0.01, *** p-value < 0.001		▶▶
eceee	2017 Summer	Study UHASSEL

Results of a generic model

Coefficient	Estimate	Standard error
Windows: ASC	0.40**	0.14
Roof and wall insulation: ASC	0.72***	0.13
Geothermal heat pumps: ASC	0.27	0.22
drastic change in the house's appearance	-0.13	0.12
big thermal comfort improvement	0.30**	0.001
lots of hassle	-0.08	0.08
friend advice	0.003	0.10
expert advice	0.30**	0.11
50% CO2 reduction	0.15	0.13
75% CO2 reduction	0.54***	0.12
Investment cost	-0.12*10 ⁻³ ***	0.3*10-4

Log-likelihood = -925.36 Pseudo-R2 = 0.06 * p-value < 0.05, ** p-value < 0.01, *** p-value < 0.001

eceee 2017 Summer Study



In Europe 7 out of every 10 persons live in owner-occupied dwellings



KNOWLEDGE IN ACTION